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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/642,730	08/21/2000	Michael G. Thorpe	7000-014	8191

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CARY, NC 27512

EXAMINER
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HOOSAIN, ALLAN

ART UNIT	PAPER NUMBER
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2645

DATE MAILED: 11/03/2004

Please find below and/or attached an Office communication concerning this application or proceeding.

## Office Action Summary

Application No.

09/642,730

Applicant(s)

THORPE ET AL.

Examiner

Allan Hoosain

Art Unit

2645

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

### Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If the period for reply specified above is less than thirty (30) days, a reply within the statutory minimum of thirty (30) days will be considered timely.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

### Status

- 1) ☒ Responsive to communication(s) filed on 14 June 2004.
- 2a) ☒ This action is **FINAL**. 2b) ☐ This action is non-final.
- 3) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

### Disposition of Claims

- 4) ☒ Claim(s) 1-33 is/are pending in the application.
- 4a) Of the above claim(s) \_\_\_\_\_ is/are withdrawn from consideration.
- 5) ☐ Claim(s) \_\_\_\_\_ is/are allowed.
- 6) ☒ Claim(s) 1-33 is/are rejected.
- 7) ☐ Claim(s) \_\_\_\_\_ is/are objected to.
- 8) ☐ Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement.

### Application Papers

- 9) ☐ The specification is objected to by the Examiner.
- 10) ☐ The drawing(s) filed on \_\_\_\_\_ is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.  
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).  
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) ☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

### Priority under 35 U.S.C. § 119

- 12) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) ☐ All b) ☐ Some \* c) ☐ None of:
- ☐ Certified copies of the priority documents have been received.
  - ☐ Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.
  - ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).
- \* See the attached detailed Office action for a list of the certified copies not received.

### Attachment(s)

- 1) ☒ Notice of References Cited (PTO-892)
- 2) ☐ Notice of Draftsperson's Patent Drawing Review (PTO-948)
- 3) ☐ Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)  
Paper No(s)/Mail Date \_\_\_\_\_
- 4) ☐ Interview Summary (PTO-413)  
Paper No(s)/Mail Date. \_\_\_\_\_
- 5) ☐ Notice of Informal Patent Application (PTO-152)
- 6) ☐ Other: \_\_\_\_\_

## FINAL DETAILED ACTION

### *Claim Rejections - 35 USC § 103*

1. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

2. This application currently names joint inventors. In considering patentability of the claims under 35 U.S.C. 103(a), the examiner presumes that the subject matter of the various claims was commonly owned at the time any inventions covered therein were made absent any evidence to the contrary. Applicant is advised of the obligation under 37 CFR 1.56 to point out the inventor and invention dates of each claim that was not commonly owned at the time a later invention was made in order for the examiner to consider the applicability of 35 U.S.C. 103(c) and potential 35 U.S.C. 102(e), (f) or (g) prior art under 35 U.S.C. 103(a).

3. Claims 1-33 are rejected under 35 U.S.C. 103(a) as being unpatentable over **Smith et al.** (US 6,404,876) in view of **Bielby et al.** (US 5,488,652).

As to Claims 1,16,19-20,26-27, with respect to Figures 6-9, **Smith** teaches a method for automating directory assistance without operator intervention comprising:

receiving a type of business (an audible listing) response from a caller requesting directory assistance (Col. 12, lines 44-47);

Art Unit: 2645

receiving a specific callname of a business (an audible locality response) from the caller requesting directory assistance (Col. 13, lines 15-19),

wherein the specific callname (locality response) identifies a location (locality) and the locality is near the calling party (a geographic location) (Col. 13, lines 10-23);

determining a search (listing query) based on the listing response and a search (locality query) based on the locality response (Col. 12, lines 44-50),

wherein the locality query is not based on the listing response and the listing query is not based on the locality response (Col. 12, lines 44-47, Col. 13, lines 16-20);

initiating a search of a directory assistance database using both the listing query and the locality query (Col. 12, lines 47-50);

receiving a listing response containing at least one record having a listing associated with a number (Col. 13, lines 17-20); and

selecting a record containing a number corresponding to the audible listing response and locality response for call completion (announcement to the caller) (Col. 9, lines 59-61, Col. 13, lines 59-62);

**Smith** does not teach the following limitation:

“announcement to the caller”

However, it is obvious that Smith suggests the limitation. This is because Smith teaches interaction with a caller to select a specific callname (Col. 13, lines 17-20). **Bielby** teaches announcing a number corresponding to an audible listing for confirmation (Col. 18, lines 10-22). Having the cited art at the time the invention was made, it would have been obvious to one of ordinary skill in the art to add announcing telephone number capability to **Smith's**

Art Unit: 2645

invention for identifying called entity names as taught by **Bielby's** invention in order to provide confirmation of directory assistance services.

As to Claims 2,28, **Smith** teaches the method of claim 1 wherein the determining step further comprises determining the listing query based on the listing response using listing grammar derived from calling patterns (most frequently requested listings) for the directory assistance database (Col. 16, lines 54-59).

As to Claims 3, **Smith** teaches the method of claim 2 wherein the listing grammar associates business names (a plurality of potential listing responses) with a type of business (general listing) and the determining step further comprises determining that the recognized business name (listing response) is one of the business names (plurality of potential listing responses) and determining the listing query based on the general listing (Figure 7B, labels 738,740 and Figure 9).

As to Claims 4,29, **Smith** teaches the method of claim 2 wherein the determining step further comprises determining the locality query based on the locality response using locality grammar derived from most frequently requested listings for the directory assistance database (Col. 16, lines 64-60).

Art Unit: 2645

As to Claim 5, **Smith** teaches the method of claim 1 wherein the locality response is a reply to a specific callname of a business located near a calling party ("what city" query) (Col. 13, lines 16-23).

As to Claim 6, **Smith** teaches the method of claim 2 wherein the most frequently requested listings are not a function of locality (Col. 16, lines 25-29).

As to Claims 7,21-22,30-31, **Smith** teaches the method of claim 1 wherein the determining step further comprises:

- sending the listing response for grammar processing to determine listing query information (Col. 12, lines 46-65);

- sending the locality response for grammar processing to determine locality query information (Col. 12, lines 46-65);

- receiving the listing query information and locality query information (Col. 12, lines 23-32); and

- deriving the listing query and locality query from the listing query information and locality query information (Col. 12, lines 23-32 and Col. 13, lines 16-30).

As to Claim 8, **Smith** teaches the method of claim 1 wherein the determining step further comprises:

Art Unit: 2645

sending the listing response for grammar processing to determine listing query information based on most frequently requested listings for the directory assistance database (Col. 16, lines 54-64);

sending the locality response for grammar processing to determine listing query information (Col. 12, lines 23-32);

receiving the listing query information and locality query information (Col. 16, lines 23-32); and

deriving the listing query and locality query from the listing query information and locality query information (Col. 16, lines 23-32).

As to Claims 9,23,32, **Smith** teaches the method of claim 1 wherein the determining step further comprises:

sending the listing response for grammar processing (Col. 12, lines 47-65);

sending the locality response for grammar processing (Col. 12, lines 47-65);

receiving a match (grammar tag) including listing and locality information based on the listing response and the locality response (Col. 12, lines 47-65 and Col. 13, lines 1-6); and

deriving the listing query and locality query from the grammar tag (Col. 13, lines 7-15,33-45).

As to Claims 10,33, **Smith** teaches the method of claim 1 wherein when the listing response includes a plurality of records, the selecting step further comprising subsets (sifting) to eliminate

Art Unit: 2645

ones of the plurality of records until there is one record or a common number throughout any remaining records (Col. 16, lines 3-12).

As to Claim 11, **Smith** teaches the method of claim 10 wherein when at least one of the plurality of records includes a locality matching the caller's locality response and the subsets (sifting) step further comprises removing all other records in the plurality of records not containing the locality response (Col. 16, lines 25-36).

As to Claim 12, **Smith** teaches the method of claim 10 wherein the determining step further determines an expected number for a frequently requested listing corresponding to the listing response and when at least one of the plurality of records includes the expected number the sifting step further comprises removing all other records in the plurality of records not containing the expected number (Col. 16, lines 54-55 and Col. 15, lines 33-37).

As to Claim 13, **Smith** teaches the method of claim 12 wherein when certain of the plurality of records contain a given listing and locality the sifting step further comprises removing all records not having a toll-free number if one of the certain records contains the toll-free number (Col. 10, lines 38-43).

As to Claim 14, **Smith** teaches the method of claim 13 wherein when certain of the plurality of records contain a given listing and number the sifting step further comprises grouping (combine) the certain records into one (Col. 16, lines 3-5).



Art Unit: 2645

As to Claim 15, **Smith** teaches the method of claim 14 wherein when the sifting step fails to eliminate ones of the plurality of records until there is one record or a common number throughout any remaining records, transferring the listing response and locality response to an operator (Col. 13, lines 53-58).

As to Claims 17-18, **Smith** teaches the method of claim 2 further comprising generating the listing grammar by:

identifying the most frequently requested listings independent of locality (Col. 15, lines 33-34 and Col. 16, lines 54-55);

grouping synonymous listings within the most frequently requested listings (Col. 16, lines 55-59); and

determining a common vocabulary for a group of synonymous listings (Col. 18, lines 20-32),

wherein when a requested listing matches any listing in the group of synonymous listings, the grammar constructed to produce the common vocabulary for generating the listing query used to search the directory assistance database (Col. 18, lines 27-32).

Claims 24-25 have the same limitations as Claims 8 and 9 are rejected for the same reasons.

*Response to Arguments*

4. Applicant's arguments filed in the 6/14/04 Remarks have been fully considered but they are not persuasive because of the following:

It is not obvious to combine **Smith** with **Bielby** because of the following:

(a) **Smith** does not teach a direct connection.

Examiner respectfully disagrees. This is because **Smith** teaches direct connection at Col. 9, lines 50-61. Therefore, it is obvious to combine **Smith** with **Bielby**.

(b) **Smith's** callname does not show a locality.

Examiner respectfully disagrees. This is because **Smith** teaches that a caller can give a callname response that is specific to a type of business located near the caller (Col. 13, lines 16-21).

(c) With respect to Claims 10-15, Examiner respectfully disagrees. The claim recites "...one record or a common number ...". **Smith** teaches finding a match (a single record) or a list (a common number) (Col. 13, lines 1-3 and 20-23). The cited passages at Col. 16 are directed towards finding a "match" or a "list" as explained above.

(d) Examiner believes his explanations to the arguments will help Applicants see that the combination of **Smith** and **Bielby** is proper in rejecting the claims. Examiner respectfully invites Applicants to contact Examiner to discuss possible amendments for overcoming the prior art of record.

Art Unit: 2645

*Conclusion*

5. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

None

6. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a).

Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire **THREE MONTHS** from the mailing date of this action. In the event a first reply is filed within **TWO MONTHS** of the mailing date of this final action and the advisory action is not mailed until after the end of the **THREE-MONTH** shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than **SIX MONTHS** from the date of this final action.

6. Any response to this final action should be mailed to:

**Box AF**

Commissioner of Patents and Trademarks  
Washington, D.C. 20231

**or faxed to:**

(703) 872-9314, (for formal communications; please mark "EXPEDITED  
PROCEDURE")

**Or:**

Art Unit: 2645


(703) 306-0377 (for customer service assistance)

Hand-delivered responses should be brought to Crystal Park II, 2121 Crystal Drive, Arlington, VA., Sixth Floor (Receptionist).

Any inquiry concerning this communication or earlier communications from the examiner should be directed to **Allan Hoosain** whose telephone number is (703) 305-4012. The examiner can normally be reached on Monday to Friday from 8 am to 4:30 pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, **Fan Tsang**, can be reached on (703) 305-4895.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the Group receptionist whose telephone number is (703) 305-3900.

  
**Allan Hoosain**  
**Primary Examiner**  
**10/25/04**